Gift Card & Store Credit

User Guide · Odoo 18.0 & 19.0

Community gift-card engine with store-credit balance ledger

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1. Overview

Gift Card & Store Credit (Community)
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A self-contained gift-card and store-credit engine for Odoo Community, with no Enterprise dependency.

* Issue gift cards with a unique code, initial value, expiry date and optional recipient. Cards can be sold against a sales order or handed out as promotions. * Redeem cards partially or fully; every issue / redeem / refund / adjustment is recorded as an immutable ledger transaction so the remaining balance is always auditable. * Per-customer store-credit wallets (e.g. for returns) backed by the same ledger, with a single live balance per partner. * Expiry handling: a scheduled job flags expired cards and writes off the remaining balance. Manager wizard to top-up, transfer or void cards.

UK note: none specific; works with multi-currency and per-company configuration.

2. Installation

Open Apps, click Update Apps List, search for “Gift Card & Store Credit” (technical name **gb_gift_card_store_credit**) and press Install. The module supports Odoo 18.0 and 19.0, Community and Enterprise.

3. Menus & Navigation

After install the following menus become available:

- Gift Cards
- Gift Cards
- Redeem
- Store Credit
- Transactions

4. Feature & Data-Model Reference

The app implements the following records and engines:

Model	Purpose
gb.gift.card.transaction	Gift Card / Store Credit Transaction
gb.store.credit	Customer Store Credit Wallet
gb.gift.card	Gift Card
gb.gift.card.redeem.wizard	Redeem Gift Card Wizard
gb.gift.card.adjust.wizard	Gift Card Adjust / Top-up / Transfer Wizard

5. Typical Workflow

1. Open the app's Configuration menu and set up the master data / policies it needs.
2. Create the main operational record from its primary menu.
3. Use the action buttons on the form (e.g. Confirm / Compute / Post / Generate) to run the engine.

4. Review the results in the list, pivot and report views; export or post where applicable.

6. Support

Email **support@pokutsoft.com** or visit **https://pokutsoft.com**. Please include your Odoo version (18.0 / 19.0) and the module technical name.