POS Digital Receipts

User Guide · Odoo 18.0 & 19.0

Branded digital POS receipts delivered by email or SMS with BYOK gateways

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1. Overview

POS Offline Receipt & Email/SMS (BYOK)
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Replace paper-only receipts with branded digital receipts. When an order is paid, the cashier can email or text the receipt to the customer. Deliveries that cannot go out immediately (no connectivity, missing contact) are queued and retried automatically. Bring your own SMS gateway key (Twilio-style HTTP API) so there is no per-message middleman.

Key features ---------- * Per-POS-config toggle for email and SMS receipts plus a branded header/footer. * Receipt delivery records: one per send attempt with channel, status, retries and error message, all tied back to the originating POS order. * Automatic queue + retry cron for failed / pending deliveries (offline-friendly). * BYOK SMS gateway settings on the company (endpoint, sender id, credentials). * Email rendering via a customisable QWeb-driven body and the native mail layer. * Delivery analytics: success rate, channel split and per-config counters.

2. Installation

Open Apps, click Update Apps List, search for “POS Digital Receipts” (technical name **gb_pos_offline_receipt_email_sms**) and press Install. The module supports Odoo 18.0 and 19.0, Community and Enterprise.

3. Menus & Navigation

After install the following menus become available:

- Receipt Templates
- Receipt Analysis
- Digital Receipts
- Receipt Settings

4. Feature & Data-Model Reference

The app implements the following records and engines:

Model	Purpose
gb.pos.receipt.delivery.report	POS Receipt Delivery Analysis
gb.pos.receipt.delivery	POS Digital Receipt Delivery
gb.pos.receipt.template	POS Receipt Template

5. Typical Workflow

1. Open the app's Configuration menu and set up the master data / policies it needs.
2. Create the main operational record from its primary menu.
3. Use the action buttons on the form (e.g. Confirm / Compute / Post / Generate) to run the engine.
4. Review the results in the list, pivot and report views; export or post where applicable.

6. Support

Email **support@pokutsoft.com** or visit **https://pokutsoft.com**. Please include your Odoo version (18.0 / 19.0) and the module technical name.